In re Patent Application of
KRYUCHKOV ET AL.
Serial No. **10/814,543**
Filed: **MARCH 31, 2004**
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In the Abstract:

Please replace the abstract on page 28 of the specification with the following rewritten paragraph:

--A computer program product is ~~being~~ embodied on a computer readable medium for using voice data traffic to reproduce a user experience for facilitating troubleshooting of at least one of a plurality of VoIP stations. ~~, the~~ The computer program product includes ~~including~~ computer-executable instructions ~~for:~~ for retrieving packets of the voice data traffic associated with the ~~at least one of the~~ VoIP ~~stations,~~ station, and identifying time stamps associated with the retrieved packets. ~~packets; determining an~~ An amount of jitter associated with each of the retrieved packets is determined at least partially dependently upon the identified time stamps, ~~stamps; determining~~ and it is determined whether each of the retrieved packets will fit into a jitter buffer at least partially dependently upon the determined amounts of jitter. ~~jitter;~~ The instructions include dropping select ones of the retrieved packets dependently upon the determination of ~~determining~~ whether each of the retrieved packets will fit into the jitter buffer ~~buffer;~~ and, filling a buffer with at least select ones of the retrieved data packets not dropped.--

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